

This document provides a high-level description of the new features in SigningHub

SigningHub 8.2

May 2022

New Features

- **Support for Data Archiving (SHE-29779, SHE-32031)**
SigningHub now provides an option for an administrator to archive user data, this includes, profile information, documents, document logs and evidence reports for dormant accounts from SigningHub to disk.
The integrity of the exported archive data is maintained by performing and verifying signatures using Associated Signature Containers (ASiC-E).
- **Support for sending One-time Password (OTP) Email (SHE-26448)**
SigningHub now provides an option for administrators to configure multiple methods to send OTP. This will allow users to select the method they wish to receive OTP via Email or SMS when authenticating to SigningHub at time of login, document opening, and document signing.
- **Customisable Help Links Configuration (SHE-30160)**
SigningHub now provides an option for administrators to configure custom help links for product documentation, this enables SigningHub operators to host customised versions of SigningHub documentation locally.
From SigningHub 8.2 onwards, the help links in SigningHub Admin are not populated, administrators must set the help links to direct administrators and end users to either the Ascertia hosted online guides or to customer hosted online guides. If the help links are left blank in SigningHub admin then the help links will not be available.
- **Core thread for removing activity logs (SHE-27174)**
SigningHub now provides an option for administrators to enable the core thread to remove activity logs after a specified time.
- **Commitment Type Indication support for signing XML Documents (SHE-27814)**
SigningHub now supports signing using predefined commitment types for XML documents.
- **Support for concurrent session limit for users on the desktop web (SHE-26266)**
SigningHub now allows the administrator to define a maximum limit for concurrent user sessions.

Improvements in this Release

- **Remove access to processed documents when the delegation gatekeeper is changed or disabled (SHE-32246)**
SigningHub's logic has been improved to remove access to all processed documents once delegation permission is disabled for a gatekeeper.
- **Email Alerts for Quota Consumption of Service Plans (SHE-30376)**
SigningHub now can now send alerts to the Enterprise or Account owners via email when their service plan quota for signatures, users, workflows and templates reaches a defined limit.
- **Performance & Security Improvements (SHE-32148, SHE-31882, SHE-31497, SHE-28376, SHE-27833, SHE-28436, SHE-32381)**
This release brings several performance improvements in different areas of SigningHub including SigningHub Admin, Core threads, Contacts, Login & Dashboard (Native Apps).
If a SigningHub user resets their password the system will log the user out from all the other concurrent sessions.
- **Manage Shared Space Folder using REST APIs (SHE-22847)**
SigningHub REST APIs now allow users to manage Shared Space.
- **Manage legal notices using REST APIs (SHE-26427)**
SigningHub REST APIs now allow users to create, edit or delete legal notices at personal or enterprise levels.
- **Signature LTV information on verification dialogue on the base of signature validity (SHE-28559)**

Validation checks have been improved to display the CADES structure-based LTV-enabled signature information in the SigningHub verification dialogue when the signature is valid.

- **Change language for non-registered users in mobile web (SHE-27715)**

SigningHub Mobile Web provides the language drop-down option that allows the non-registered users to change the language as per need.

New OS and Database Support

- **Microsoft Windows Server 2022 Support**

SigningHub now supports Microsoft Windows Server 2022

Discontinued Features

Important Note: Customers must note two important changes to SigningHub 8.2

1. From SigningHub 8.2 onwards, ADSS Server will no longer packaged with every SigningHub release, customers wishing to deploy/upgrade ADSS Server to support a SigningHub installation should download the supported ADSS Server package from the Ascertia Community Portal, please see the compatible Ascertia Products table at the end of this document.
2. The SigningHub v3 API is disabled by default from SigningHub 8.2 onwards, new integrations of business applications with SigningHub should make use of the v4 API's, existing customers who still require the v3 API's should enable the v3 API using the SigningHub installation guide.

Tested Operating Systems

Operating System	Tested Version(s)
Microsoft	Windows Server 2016, 2019, 2022



Microsoft Windows Server 2022

Note: TLS 1.3 is enabled by default for installations of Windows Server 2022, integrated applications should support this version of TLS. For application integrations that do not support this and need to be updated, customers can disable TLS 1.3 over TCP in the IIS Bindings.

Tested Database Server

Database Server	Tested Version(s)
Microsoft	SQL Server 2019, 2017, 2016 (Express, Standard and Enterprise Editions) Azure SQL Database (Database-as-a-service)
Oracle	Database 12c (Enterprise Edition)



Customers who are running SigningHub with Microsoft SQL Server 2016, need to upgrade the database instance to service pack 2. To download service pack 2, visit [Microsoft's Download Center](#).

SigningHub Product Compatibility

SigningHub is compatible with the following Ascertia Products.

Product	Version(s)
ADSS Go>Sign Desktop	6.9
SigningHub Mobile SDK – Android	8.2
SigningHub Mobile SDK – iOS	8.2
SigningHub Mobile App – Android	8.2
SigningHub Mobile App – iOS	8.2
ADSS Server	6.9.0.3

Compatibility with Earlier Versions of ADSS Server

SigningHub 8.2 is compatible with the 6.8.0.10 and 6.7.0.8 versions of ADSS Server except for the following features that are not supported.

ADSS Server 6.8.0.10
<ul style="list-style-type: none"> • Reset password for a CSP user without user authentication (SHE-27631) • Automatic download of the eSeal certificate from ADSS Server for provided Certificate Alias (SHE-28471)
ADSS Server 6.7.0.8
<ul style="list-style-type: none"> • Reset password for a CSP user without user authentication (SHE-27631) • Automatic download of the eSeal certificate from ADSS Server for provided Certificate Alias (SHE-28471) • Cloud Signature Consortium (CSC) Signing (SHE-19859)

Compatibility with Earlier Versions of SigningHub

SigningHub Mobile Apps (iOS) & (Android) 8.2 are compatible with the 8.1 version of SigningHub.

For further details contact us on sales@ascertia.com or visit www.ascertia.com

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